

Jewel x OCBC Mastercard Campaign (15 June to 14 July 2024)

Terms and conditions

1. Promotion is valid from 15 June 2024 to 14 July 2024, unless otherwise stated.
2. Each shopper is eligible for a maximum of (1) redemption per day. Promotion is limited to total 20 redemptions per day while stocks last and on a first-come-first served basis.
3. Gifts (a pair of Mastercard® Canopy Bridge Adult tickets and S\$10 Jewel voucher) must be taken on an “as is” basis, are not transferable or exchangeable for cash and are subject to the terms and conditions herein.
4. To qualify for the Gifts, shoppers must charge a minimum of S\$150 in a maximum of 2 same-day combined receipts to their OCBC Mastercard credit/debit cards at any participating outlets in Jewel Changi Airport.
5. Qualifying spend for redemption is based on nett amount charged to the OCBC Mastercard cardholders' card after any other rebates (e.g. discounts, privileges, rewards, coupons, points redemption etc.), with an original, electronically-generated charge slip.
6. Promotion is valid at all participating outlets (“Participating Outlets”) in Jewel.
7. Promotion is not valid for receipts from:
 - a. Changi Experience Studio
 - b. Changi Lounge
 - c. Gift by Changi
 - d. YOTELAIR Singapore Changi Airport
 - e. Servicing charges from Dyson Demo Store Service Centre
 - f. Voucher purchases (i.e. vouchers from any Jewel outlets, physical CapitaVoucher, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
 - g. iTunes Gift Card
 - h. Online purchases, including website or app ticket purchases for Jewel Attractions
 - i. Tobacco products
 - j. Banks / ATMs / Money Changers / Financial Services
 - k. SISTIC / AXS / SAM payments
 - l. Cash Card / Stored Value Cards Top-Up transactions
 - m. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
 - n. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
 - o. Car rental/polishing services, airport shuttle and transportation counters
 - p. Donation Bundle from FairPrice
8. Mechanics are also applicable to physical OCBC Mastercard credit/debit card transactions as well as OCBC Mastercard credit/debit card transactions made via Andriod Pay, Apple Pay, Changi Pay, Google Pay and Samsung Pay.
9. Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay, KrisFlyer+ or any other related mobile payment that are linked to a OCBC Mastercard credit/debit card are excluded from the Promotion.
10. Full payment must be made with a valid OCBC Mastercard Card issued in Singapore, Malaysia, Indonesia, Hong Kong or Macau. Receipt(s) for deposit/order placement and instalment payment will not be accepted for redemption under this promotion.
11. All redemptions must be made on the same day of purchase with qualifying spending receipt, and corresponding charge slips and credit/debit card.

12. All redemptions must be made at Level 1 Concierge in Jewel Changi Airport, from 10am to 10pm, daily. Last redemption is at 9:30pm.
13. Each receipt is only valid for one (1) redemption. Receipts utilized for redemption in this promotion, where the spend is above \$250 on OCBC Mastercard credit or debit card, can also be used to redeem the Mastercard exclusive Gift With Purchase, (1) LEGO flower set.
14. Redemption can only be processed upon being fully furnished with the OCBC Mastercard cardholder's particulars, purchase details for audit and verification purposes.
15. Jewel Changi Airport reserves the right at its sole and absolute discretion to determine the eligibility of any person to qualify for or make a transaction in the promotion. Such determination is final and conclusive, and Jewel Changi Airport is not obliged to give any reason for disqualifying any person from participating in the promotion.
16. OCBC reserves the right at its sole and absolute discretion to vary the terms and conditions at any time without prior notice or any liability to any party.
17. OCBC's decision is final, and no correspondence will be entertained.
18. Information stated is correct at the time of printing.
19. In the event of any inconsistency between these Terms and Conditions with any other form of publicity collaterals relating to the Promotion, the Terms and Conditions listed on go.ocbc.com/mastercard-jewel shall prevail.
20. The eligibility of any cardmember to participate in this promotion and/or enjoy any promotion code shall be determined at the absolute discretion of OCBC.
21. OCBC reserves the right at its absolute discretion to terminate the promotion or vary, delete or add to the promotion, or any of these terms and conditions, at any time without notice including without limitation, the dates of the promotion.
22. OCBC shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the promotion or any product/service relating to the promotion. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the use of the promotion, or any product/service relating to the promotion, by any person.
23. OCBC's decision on all matters relating to the promotion will be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the promotion, these terms and conditions shall prevail.
24. OCBC shall not be responsible for any loss or damage to any person in connection with the promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
25. These terms and conditions shall be governed by the laws of Singapore and each participant in the promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

S\$10 Jewel Gift Voucher Terms and Conditions:

- S\$10 Jewel Gift Voucher is valid for use with no minimum spend at participating shops, restaurants and attractions in Jewel Changi Airport only.
- S\$10 Jewel Gift Voucher is not refundable and exchangeable for cash, and cannot be replaced if lost, damaged or expired. Any alteration(s) on the voucher will not be accepted.

- S\$10 Jewel Gift Voucher cannot be used at event outposts operated by non-tenants.
- Jewel Changi Airport reserves the right to vary, add or delete the voucher terms and/or cease the acceptance of the voucher without prior notice.
- Jewel Gift Voucher can be used at all outlets in Jewel Changi Airport, except for:
 - Apple
 - Dyson Demo Store Service Centre
 - Donation Bundle Receipts from FairPrice
 - Fun Claw
 - Kcuts
 - RICH & GOOD Cake SHOP™
 - Changi Experience Studio
 - Gift by Changi Airport
 - YOTELAIR Singapore Changi Airport
 - Online purchases
 - Tobacco products
 - Banks / ATMs / Money Changers / Financial Services
 - SISTIC / AXS / SAM payments
 - Cash Card / Stored Value Cards Top-Up transactions
 - Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza and pop-up stores
 - Car rental/polishing services, airport shuttle and transportation counters

Mastercard Canopy Bridge Terms and Conditions:

- Minimum height required of 110cm is required to enter Discovery Slides.
- Children below the age of 12 must be accompanied by a paying adult.
- All tickets are non-transferrable. No cancellation, amendments, extension, re-validation, or refund once tickets have been issued.
- Tickets are only valid for the time period as printed on the Ticket.
- The Ticket Holder must keep their Tickets safe and in good condition as no replacement or refund will be made for lost, stolen, defaced, illegible, damaged or tempered Tickets. Tickets which are altered, tempered, damaged, defaced or illegible will be denied entry to the attractions.
- Visit <https://www.jewelchangiairport.com/en/attractions.html> for more attractions and ticket details.
- Jewel Changi Airport reserves the right to amend or add to the Terms & Conditions at any time without prior notice. Please refer to [jewel.sg/terms](https://www.jewel.sg/terms) for the full Terms & Conditions.