

Changi Rewards Oceantopia – Terms & Conditions

1. The Changi Rewards Oceantopia Game (the "**Oceantopia Game**") is organised by Changi Airport Group (Singapore) Pte Ltd ("**CAG**"). Participants of the Oceantopia Game shall be referred to as "**Changi Rewards Player**".
2. Only registered Changi Rewards members can participate in and play the Oceantopia Game. By participating in and/or playing the Oceantopia Game, the Changi Rewards Player agrees to be bound by the terms and conditions of the Oceantopia Game as set out herein, as may be amended from time to time ("**Game T&Cs**").
3. The Oceantopia Game can only be accessed online via the iChangi mobile application, and can be played for the period from 10 November 2022, 0000hrs until 3 January 2023, 2359hrs ("**Game Period**").
4. There are a total of four (4) marine zones within the Oceantopia Game –
 - a) Zone 1: Sunlight Zone;
 - b) Zone 2: Twilight Zone;
 - c) Zone 3: Midnight Zone; and
 - d) Zone 4: Abyss Zone.
5. For each marine zone, the Changi Rewards Player has to carry out four (4) missions as stipulated in the Oceantopia Game. Only if the Changi Rewards Player completes all four (4) missions for one marine zone, can he unlock access to and move on to the next marine zone. Zone 1: Sunlight Zone will be unlocked by default.
6. For each marine zone, upon the completion of every mission, the Changi Rewards Player will earn a marine life collectible which will be added to his Oceantopia Game marine life collectibles inventory (the "**Oceanpedia**"). For each marine zone, there are 4 different types of marine life collectibles that can be earned. A Changi Rewards player can earn up to a total of sixteen (16) different types of marine life collectibles, and the 16 different types of marine life collectibles would constitute one complete set of marine life collectibles. The types of marine life collectibles that can be collected from each marine zone are as specified below:
 - a) Zone 1: Sunlight Zone;
 - Clownfish
 - Sea Turtle
 - Blue Whale
 - Dolphin
 - b) Zone 2: Twilight Zone;
 - Swordfish
 - Krill
 - Neon Flying Squid
 - Japanese Spider Crab

- c) Zone 3: Midnight Zone; and
 - Chimaera
 - Jellyfish
 - Anglerfish
 - Greenland Shark
 - d) Zone 4: Abyss Zone.
 - Deep Sea Urchins
 - Deep Sea Octopus
 - Brittle Star
 - Viperfish
7. The marine life collectible issued upon the completion of every mission are issued at random. The Changi Rewards Player may receive the same or different marine life collectibles.
 8. Selected missions can be played more than once ("**Repeatable Missions**"). Changi Rewards Players can play the Repeatable Missions to try and earn different marine life collectibles.
 9. As part of some of the missions, Oceantopia Game QR codes ("**Game QR codes**") will be displayed at various locations across Changi Airport Main Terminals and Jewel Changi Airport, and Oceantopia Game icon images ("**Game Icons**") will be displayed on CAG digital platforms such as ChangiAirport.com, iShopChangi.com, Changi Eats.
 10. Where required as a mission, Changi Rewards Players have to either scan the Game QR codes or click on the Game Icons to complete the mission to earn a marine life collectible. These missions that require the scanning of the Game QR codes or clicking of the Game Icons can be completed only once and cannot be repeated.
 11. A Changi Rewards Player ("**Player 1**") can invite another registered Changi Rewards member ("**Player 2**") to participate in and play the Oceantopia Game.
 12. (a) A Changi Rewards Player ("**Gifting Player**") may send marine life collectibles to another Changi Rewards Player, and vice versa. The Gifting Player will receive a bonus marine life collectible for every collectible gifted.

(b) A Changi Rewards Player cannot send to another Changi Rewards Player a marine life collectible that is for a particular marine zone if that other Changi Rewards Player has not unlocked that particular marine zone.
 13. The first five (5) Changi Rewards Players who complete all four marine zones and collect one complete set of all sixteen types of marine life collectibles, will be awarded an Apple iPhone 14 128GB each (in such colour as determined by CAG in its sole discretion).

14. The next ten Changi Rewards Players who complete all four marine zones and collect complete set of all sixteen types of marine life collectibles will be awarded with one of the following prizes each, in the sequence specified below:
 - a) 6th Winner - Nespresso Coffee Machine Bundle
 - b) 7th Winner - SK-II Facial Treatment Essence Bundle (230ml)
 - c) 8th Winner - Nebula Apollo Portable Home Entertainment Projector
 - d) 9th Winner - La Mer The Eye Concentrate Set (15ml)
 - e) 10th Winner - SONY WH-1000XM5 Headphones (silver)
 - f) 11th Winner – DJI Pocket 2 (black)
 - g) 12th Winner - Dyson V8 Slim™ Fluffy+ Cordless Vacuum Cleaner
 - h) 13th Winner - Ogawa Neck and Back Massager (ashwood)
 - i) 14th Winner – Samsonite Luggage (metallic black)
 - j) 15th Winner - Apple iPad 9th Gen 64GB (space grey)

15. Changi Rewards Players who complete all four (4) marine zones will each be awarded with one of the following five (5) types of prizes. The type of prize awarded is at CAG's sole discretion and on a first-come-first serve basis:
 - a) iShopChangi S\$15 off promo code (no minimum spend);
 - b) A pair of Changi Experience Studio Tickets (Adult);
 - c) One Changi Jurassic Mile plush;
 - d) A pair of Shaw Theatres Jewel; or
 - e) 1,000 Changi Rewards points

16. For each of the prizes mentioned at Clause 15(a) to 15(d) at above, there are only 100 items available.

17. (a) Changi Rewards Players who complete unlocking one marine zone will each be awarded a bonus prize of 100 Changi Rewards points.

(b) A Changi Rewards Player who completes all four (4) marine zones will receive 300 Changi Rewards points and one of the five (5) types of prizes mentioned at Clause 15 (in accordance with Clause 15).

(c) The first fifteen (15) Changi Rewards Players who complete all four marine zones and collect one complete set of all sixteen types of marine life collectibles under Clauses 13 and 14, will also receive one of the five (5) types of prizes mentioned at Clause 15 (in accordance with Clause 15).

18. Issuance of prizes:
 - a) Changi Rewards Players who are awarded a prize under these Game T&Cs will be notified of the prize won in the course of playing the Oceantopia Game, and will also receive an email notification (informing of the prize won) which will be sent to the

- relevant Changi Rewards Player winner's email address registered with the Changi Rewards programme, with instructions on the collection and/or redemption of the prizes. Where applicable, the email notification (informing of the prize won) would also state the colour of the prize awarded and winners are not allowed to request for a different colour. No request for a change in colour will be entertained.
- b) All physical prizes, specifically those mentioned at Clauses 13, 14, 15(b) to 15(d) above, awarded under the Oceantopia Game must be collected from the Changi Rewards Counter at Changi Airport Terminal 3 Basement 2 (opposite NTUC Fairprice), 10am – 10.30pm daily.
 - c) Winners must present their Changi Rewards e-Card and email notification (informing of the prize won) during prize collection for verification purposes.
 - d) The physical prizes referred to above must be collected within the collection period stated in the email notification. Once the collection period has lapsed, all uncollected prizes shall be forfeited. All winners whose prize has been forfeited hereunder shall not be entitled to any payment or compensation. CAG reserves the right to deal with the forfeited prizes in such manner as it deems fit.
 - e) All Changi Rewards points awarded under the Oceantopia Game will be automatically credited to the Changi Rewards player's Changi Rewards membership account. The use and redemption of the Changi Rewards points is subject to the Changi Rewards Programme terms and conditions (available here - <https://rewards.changiairport.com/en/terms-and-conditions.html>).
 - f) iShopChangi promo codes awarded under the Oceantopia Game - the use and redemption of the iShopChangi promo code is subject to its separate terms and conditions.
19. All prizes are non-negotiable, non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind. No compensation shall be payable if a winner is unable to use a prize, fails to use his prize or fails to collect his prize in accordance with the Game T&Cs. There shall be no refund or exchange for any prize (whether used or unused).
20. CAG reserves the right to not issue any prize or to claw back any prize awarded if CAG has reasonable grounds for believing that the Changi Rewards Player winner has engaged in fraud or if the Changi Rewards Player winner did not comply with any part of the Game T&Cs, and in all circumstances CAG's decision shall be final.
21. CAG may at any time in its sole and absolute discretion, substitute the prizes mentioned in the Game T&Cs ("**Prizes**") with any other item of equivalent or similar value, without prior notice or reason or being liable to any person.
22. The Prizes are provided on an as-is basis. To the full extent permissible by law, CAG disclaims all warranties, conditions or representations, express or implied, with respect to the Prizes, including but not limited to all warranties of merchantability and fitness for a particular purpose.

23. CAG may at any time in its absolute discretion (without assigning any reasons or justifications):
 - a) forfeit, disqualify or refuse to allow any Changi Rewards member to participate in the Oceantopia Game;
 - b) disregard any incomplete, improper, or late entries in relation to the Oceantopia Game; and/or
 - c) modify or discontinue, temporarily or permanently, the Oceantopia Game without prior notice.
24. CAG shall not be responsible or liable for any problems with the network, computer hardware, software or any breakdown or failure that affects any Changi Rewards Players' participation in and playing of the Oceantopia Game.
25. All decisions made by CAG in relation to the Oceantopia Game shall be final and conclusive. No correspondence will be entertained.
26. To the full extent permitted by law, CAG, its employees and its authorised agents ("**Indemnified Parties**") shall not be liable to any Changi Rewards Player for any injury, damage, loss, cost or expense arising out of or in connection with the Oceantopia Game. Each Changi Rewards Player agrees to indemnify and hold the Indemnified Parties harmless from and against any and all claims, damage, losses, costs or expenses suffered or incurred by the Indemnified Parties in relation to the Oceantopia Game.
27. CAG may at its absolute discretion and without prior notice terminate the Oceantopia Game, or to vary the Game T&Cs from time to time. CAG may notify Changi Rewards members of such changes by publishing the revised Game T&Cs (https://rewards.changiairport.com/content/dam/cag/cag-rewards/promotion/documents/CR_Oceantopia_2022_TnCs.pdf) or by such other means of communication as CAG may determine in its absolute discretion, from time to time. Any changes in the Game T&Cs shall be effective from the date of publishing the revised Game T&Cs in the foregoing manner.
28. These Game T&Cs shall be construed and governed in accordance with the laws of the Republic of Singapore. All Changi Rewards Players hereby submit to the exclusive jurisdiction of the Singapore courts in the determination of any matter or dispute arising in connection with the Oceantopia Game and/or the Game T&Cs.
29. The Game T&Cs are not intended to confer rights to any third party under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any provision of the Game T&Cs.
30. The conduct and administration of the Oceantopia Game requires the processing of the Changi Rewards Player's personal data, including Changi Rewards membership ID, Changi

Rewards Player's name, Changi Rewards registered email and location data when scanning QR codes at physical locations. By participating in the Oceantopia Game, (a) each Changi Rewards Player agrees that CAG may use his personal data that he has provided to CAG or that CAG holds about him, and disclose same to third party service providers, for the purposes of conducting and administering the Oceantopia Game, including but not limited to the issuing of the Changi Rewards points and/or issuance of Oceantopia Game prizes, and any other relevant administrative matters before, during and after the Oceantopia Game (the "**Relevant Purposes**"); and (b) each Changi Rewards Player consents to CAG's collection, use, disclosure, storage and other processing of the personal data he has provided to CAG or that CAG holds about him, in accordance with all applicable privacy laws and CAG's Privacy Policy (<https://www.changiairport.com/en/privacy-policy.html>). If that Changi Rewards Player provides information about any individual other than himself, that Changi Rewards Player represents and warrants that he has valid authority and consent from the other individual(s) to do so, and he has ensured that the other individual(s) understands how such information will be used. That Changi Rewards Player also represents and warrants that the information he provides is complete and accurate.